

Audio Conferencing Solutions



www.encounter.net

Encounter Collaborative's audio conferencing solutions provide the seamless communication tools that businesses require for both impromptu and recurring meetings. Communicate quickly and easily with individuals and groups, around the corner or around the world, efficiently and cost-effectively. With award-winning technology, 24/7 technical support and customer service that cares, Encounter Audio gives you an alternative to the increasing costs of travel and hotels – while improving your productivity.

Solutions

Powerful: Communicate quickly and easily with individuals and groups anywhere in the world

Sophisticated: All the functionality of an operator-assisted call at your fingertips – without the cost

Easy: Simple to use for both presenters and participants

Flexible: Services and pricing to fit your budget – and your needs

Reliable: 24/7 support and customer care

Why should you use Encounter's Audio Solutions?

Whether you need reservationless, priority or Broadcast conferencing, Encounter has the services you need – services that are based on the power, and reliability, of telephony. We offer toll-free numbers available both domestically and globally. In fact, you will find our international rates are among the industry's lowest.

The Encounter Audio Control Panel, *an industry first*, offers an easy to use web page interface designed to enhance your audio conferencing experience. The Audio Control Panel has the functionality of an operator-assisted call – without any of the associated costs. Features include the ability to mute/unmute lines, conduct Q&A sessions, move attendees from music-on-hold into the live conference and end your call all from the click of a button.

Choose the audio solution that is right for you

Select the audio conferencing solution that best fits your needs and budget. Encounter's suite of audio conferencing products includes the features you need to conduct your conferences with ease.

Encounter provides high quality audio conferencing, VoIP and web collaboration solutions to leading organizations and companies.

Discover the difference yourself by contacting Encounter at

800.290.5900, or visit us at www.encounter.net.

800.290.5900



Encounter Audio Products

Express Audio

What It Is

Reservationless conferencing. Secure access. Dedicated toll-free number and assigned PIN for domestic and international calls. Available 24/7.

Who It's For

Ideal for on-demand, ongoing and impromptu conferences of up to 64 callers.

Primary Benefits

Cost effective, participants can be muted/unmuted. Immediate call tracking reports. Control Panel included at no additional charge.

Suggested Retail Price

\$0.16 per minute/per connection

Broadcast Audio

What It Is

Powerful, end-to-end service for larger conferences. Includes custom greeting, music on hold, unique host and participant PIN numbers. Broadcast level quality.

Who It's For

Ideal for large conferences up to 2400 callers.

Primary Benefits

Presenter controlled Q&A and sub conference for private discussions. Lock/unlock call and mute/unmute presenters. Immediate call tracking reports. Optional entry and exit tones.

Suggested Retail Price

\$0.24 per minute/per connection

Priority Audio

What It Is

Schedule in advance 'Meet Me' conferencing. Random or standard or no PINs at all.

Who It's For

Service ideal for recurring calls up to 64 callers.

Primary Benefits

Cost effective and personalized. Encounter sets up your call and creates a custom greeting for your callers. Immediate call tracking reports. Optional entry and exit tones.

Suggested Retail Price

\$0.24 per minute/per connection

Audio Control Panel

An *industry first*, Encounter's Audio Control Panel provides the functionality of an operator-assisted call without the associated costs. Encounter offers a standard version of Audio Control Panel and Audio Control Panel Mini for Microsoft Office Live Meeting and ShareItNow users.

Audio Control Panel

Encounter's Audio Control Panel is an intuitively designed web page that enables conference hosts to manage, monitor and control their broadcast conference calls. Audio Control Panel contains four buttons with the following functionality:

- ♦ In Conference/In Music
- ♦ Call Locked/Call Unlocked
- ♦ Accept/Cancel Questions
- ♦ End Call

With Audio Control Panel you can:

- ♦ Talk privately with other presenters prior to starting (or during) the call
- ♦ Move participants from music-on-hold to the 'live' conference
- ♦ View connections in real time as participants join or leave the call
- ♦ Lock/unlock the conference
- ♦ Mute and unmute individual presenters
- ♦ Disconnect the entire call or individual participants
- ♦ Identify individual participants during the call and Q&A sessions
- ♦ Receive a real time usage report at the conclusion of the call

Audio Control Panel Mini

Encounter's Audio Control Panel Mini is embedded into either the Microsoft Office Live Meeting console or ShareItNow and provides easy access to the full-featured Audio Control Panel with the click of a button.

By using the embedded Audio Control Panel Mini, Live Meeting and ShareItNow web conferencing presenters can easily manage all aspects of the audio portion of their conference from within their meeting consoles.